

29/04/2021

Annex 4

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Support Level for Vendor

Borsa Italiana S.p.A. will offer a Help desk support service, for technical issues, on EuroTLX market trading days, from 8.00 am to 6.00 pm.

The Help Desk contact for the Market Data will be the following:

Telephone: 0080026772000

Email address: **service-desk@borsaitaliana.it**

Borsa Italiana S.p.A. will offer a reference contact, for data support issues, on EuroTLX market trading days, from 9.00 am to 6.00 pm.

Email address: **MarketDataEuroTLX@borsaitaliana.it**